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ABN: 11 100 905 648

100% Satisfaction Guarantee*

If you are not 100% satisfied with your Black Duck® Seat Covers, we offer you a full money back guarantee, because we have 100% confidence that our product will add value to your investment!*

*Terms & Conditions - 100% Satisfaction Guarantee for Black Duck® Seat Covers:

- This warranty is given by Qualtarp Pty Ltd trading as Black Duck Seat Covers ("Black Duck").
- This warranty is valid for 12 months after purchase ("term of warranty").
- In order to claim this warranty, you must request a return form from our customer service staff, and the product must be sent to the address provided on the form together with proof of purchase within the term of warranty.
- Black Duck will refund or replace the purchased product once it is received.
- The purchaser must bear all costs associated with the delivery and return of the product to Black Duck. Black Duck may, in certain circumstances and entirely at its discretion, reimburse the purchaser for delivery costs incurred in returning the product to Black Duck for refund or replacement.
- Black Duck accepts no responsibility for non-delivery of a product seeking to claim this warranty.
- This warranty does not apply to Loose Fit, vinyl or fabric seat covers.

This warranty is in addition to rights and remedies available to you under the *Competition and Consumer Act 2010* (Cth).

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please direct all warranty claims to:

Phone: 1800 803 825

Fax: 08 8723 6347

Email: sales@blackduck.com.au

